

Product Safety Guidance for APAC Sellers

listing on the US, EU and AU sites

** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.*

Please also check our Product Safety policy in the [US](#), in [Europe \(UK\)](#) and in [Australia](#).

Regulatory Authorities have identified the below products with high level of non-compliance with mandatory standards:

1. Babies and Children Products
2. Toys
3. Child Car Safety Seats
4. Laser Pointers
5. Chinese Health Products
6. Cosmetics
7. Lithium Batteries
8. Carbon Monoxide Detector Alarms
9. Christmas Lights
10. Condoms
11. Bean bags
12. Other Products

In this document, you can find some guidelines from government agencies to ensure your product complies with the applicable mandatory standards.

In addition, please make sure that you are not listing products recalled by authorities.

For information regarding recalled product, please visit the following webpages:

- **Global:** <https://globalrecalls.oecd.org>
- **US:** <https://www.cpsc.gov/Recalls>
- **EU:** https://ec.europa.eu/consumers/consumers_safety/safety_products/rapex/alerts/?event=main.search&lng=en
- **AU:** <https://www.productsafety.gov.au/recalls>

Please also visit [ACCC's webpage](#) to get general information about the online sale of products to Australia and to ensure that your product complies with Australian product safety laws and standards. Please also make sure that you are not listing [products that are permanently banned](#) in Australia.

** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.*

1. Babies and Children Products

<p><u>General requirements</u></p>	<p>Cot bumpers and baby sleepers that claim to prevent or reduce the chance of SIDS (“Sudden Infant Death Syndrome”) are globally prohibited on eBay.</p> <p><u>For more information:</u></p> <p>https://www.lullabytrust.org.uk/parents-should-remove-cot-bumpers/ https://www.rospa.com/lets-talk-about/2017/october/baby-sleep-positioners/ https://www.fda.gov/ForConsumers/ConsumerUpdates/ucm227575.htm</p>
<p><u>Specific requirements for the US</u></p>	<p>If you are listing products like baby cribs, high chairs, toddler beds, infant walkers or any other product related to toddlers, please make sure that they meet the specific mandatory standards.</p> <p><u>For more information:</u></p> <p>https://www.cpsc.gov/Business--Manufacturing/Business-Education/Durable-Infant-or-Toddler-Products</p>
<p><u>Specific requirements for the EU</u></p>	<p>If you are listing products like baby walkers, bunk beds, child sleepwear or other products related to children, please make sure that they meet the specific mandatory standards.</p> <p><u>For more information:</u></p> <p>https://www.childsafetyeurope.org/publications/info/product-safety-guide.pdf</p>
<p><u>Specific requirements for AU</u></p>	<p>If you are listing products like baby bath aids, baby dummies, baby walkers, prams, baby walkers, household cots or any product related to babies, please make sure that they are compliant with mandatory standards and that they are properly labelled.</p> <p><u>For more information:</u></p> <p>https://www.productsafety.gov.au/publication/keeping-baby-safe-a-guide-to-infant-and-nursery-products</p> <p>Guide on mandatory safety standards for Baby and Nursery products are available in English, Chinese and Vietnamese: https://www.productsafety.gov.au/publication/baby-and-nursery-products-australian-mandatory-safety-standards</p>

** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.*

2. Toys

<p>General requirements</p>	<p>Toys reported unsafe by the authorities (RAPEX, ACCC, OECD, ...) are globally prohibited on eBay.</p> <p>Examples of recalled products:</p> <ul style="list-style-type: none"> • Squeezeos Tuf-Tuf Tusks Rapex alert • Masha and the bear Rapex alert • Star Wars Executioner Trooper costume Rapex alert <p>Please also note that water expanding balls/ water beads are extremely dangerous for kids and are globally prohibited in the “Toy” category and must not be marketed as toys for children.</p> <p>For more information: https://www.accc.gov.au/media-release/accc-warns-of-dangers-of-water-expanding-balls-to-kids</p>
<p>Specific requirements for the US</p>	<p>Toys must comply with ASTM F963 – Standard Consumer Safety Specification for Toy Safety.</p> <p>More information: http://www.toyassociation.org/ta/advocacy/federal/standards/toys/advocacy/federal/us-safety-standards.aspx</p>
<p>Specific requirements for the EU</p>	<p>Toys must comply with the EU Toy Safety Directive.</p> <p>More information: https://ec.europa.eu/growth/sectors/toys/safety_en https://ec.europa.eu/growth/sectors/toys/placing-on-eu-market_en</p>
<p>Specific requirements for AU</p>	<p>Toys containing beads, yo-yo water balls, small high-powered magnets and DEHP in children’s plastic products are permanently banned in Australia. Toys must be properly labelled and comply with the mandatory safety standards.</p> <p>Please also note that small high powered magnets are also are permanently banned.</p> <p>For more information: Guide on mandatory safety standards for toys in English, Chinese and Vietnamese: https://www.productsafety.gov.au/publication/toys-australian-mandatory-safety-standards</p>

** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.*

3. Child Car Safety Seats

<u>General requirements</u>	Child seats, made of fabric , offer “almost no protection” and are globally prohibited on eBay.
<u>Specific requirements for the US</u>	Child car safety seats must comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 213. For more information: https://www.nhtsa.gov/laws-regulations/statutory-authorities https://www.ebay.com/help/policies/prohibited-restricted-items/product-safety-policy?id=4300
<u>Specific requirements for the EU</u>	Compliant child car seat must: <ul style="list-style-type: none"> • conform to the ECE Regulation ECE 44/04 or ECE R44-03 (this is marked on a label on the seat), or • is approved under R129 (also known as i-Size) For more information: Please visit this guidance published by the UNECE. Ebay’s Product safety policy for the UK: https://www.ebay.co.uk/help/policies/prohibited-restricted-items/product-safety-policy?id=4300
<u>Specific requirements for AU</u>	Child car safety seats must comply with AS/NZS 1754 standards. For more information: https://www.productsafety.gov.au/standards/child-restraints-for-use-in-motor-vehicles Ebay’s Product safety policy for Australia: https://www.ebay.com.au/help/policies/prohibited-restricted-items/product-safety-policy?id=4300

**** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.***

4. Laser Pointers

<u>General requirements</u>	Laser pointers are extremely dangerous for kids. They cannot be marketed as a toy and are globally prohibited in the "Toys & Hobbies" category.
<u>Specific requirements for the US</u>	Laser pointers with output power greater than 5 milliwatts (mW) are prohibited in the US. More information: Please visit this guidelines on FDA's website.
<u>Specific requirements for the EU</u>	Laser pointers with output power greater than 1 milliwatts (mW) are prohibited in the EU. More information: http://www.laserpointersafety.com/news/news/other-news_files/e1013789277f666eee69b4d4a7b4bfb7-383.php#on eBay's Product safety policy for the UK: https://www.ebay.co.uk/help/policies/prohibited-restricted-items/product-safety-policy?id=4300 eBay's Product safety policy for DE: https://www.ebay.de/help/policies/prohibited-restricted-items/product-safety-policy?id=4300
<u>Specific requirements for AU</u>	Laser pointers with an output greater than 1 milliwatt (mW) are prohibited in AU. More information: http://www.laserpointersafety.com/rules-general/intllaws/intllaws.html https://www.ebay.com.au/help/policies/prohibited-restricted-items/product-safety-policy?id=4300

** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.*

5. Chinese Health Products

<u>General requirements</u>	<p>Chinese health products are prohibited in the US, in Europe or in Australia if:</p> <ul style="list-style-type: none">• they do not have proper labeling in English or in the local language• they are not approved by the local authorities• they make illegal health claims <p>Many traditional Chinese herbal products are on the borderline between medicines and other product categories such as foods or cosmetics. As different legal requirements apply to medicines, foods or cosmetics, it is important that you are clear about the category into which your products fall.</p> <p><u>For more information:</u> https://www.gov.uk/government/news/natural-doesnt-mean-safe-herbal-medicines-found-to-contain-steroids https://www.gov.uk/government/news/herbal-skin-cream-found-to-contain-steroids https://www.newcastle.gov.uk/business/trading-standards/product-safety/guidance-to-retailers-of-chinese-medicines</p>
------------------------------------	--

**** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.***

6. Cosmetics

<p><u>Specific requirements for the US</u></p>	<p>Cosmetic products are regulated by the Food and Drugs Administration (FDA) through different laws:</p> <ul style="list-style-type: none"> • Federal Food Drugs and Cosmetic Act (FD&C) of 1938, as amended • Fair Packaging and Labeling Act <p>The FDA does not require cosmetic product pre-market approval, but they must comply with US regulations.</p> <p>More information: https://www.fda.gov/cosmetics/guidanceregulation/lawsregulations/ucm074162.htm</p>
<p><u>Specific requirements for the EU</u></p>	<p>Cosmetics must comply with the EU Regulation No 1223/2009 on cosmetic product.</p> <p>More information: Please visit this webpage</p>
<p><u>Specific requirements for AU</u></p>	<p>Cosmetics must comply with the mandatory standard prescribing the requirements the labelling of cosmetic products.</p> <p>For more information: https://www.productsafety.gov.au/products/health-lifestyle/cosmetics http://www.nicnas.gov.au/</p>

**** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.***

7. Lithium Batteries

<u>General requirements</u>	Lithium batteries are hazardous products, they must meet all of the applicable provisions of the Dangerous Goods Regulations (DGR) when shipped by air. More information: https://www.iata.org/whatwedo/cargo/pharma/Documents/lithium-battery-guidance-document-2017-for%20pharma-en.pdf
------------------------------------	---


**** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.***

8. Carbon Monoxide Detector Alarms

<p><u>General requirements</u></p>	<p>Unsafe carbon monoxide alarms reported by authorities (RAPEX, ACCC, OECD,...) or by independent bodies (i.e. Which?) are globally prohibited on eBay.</p> <p>Examples:</p> <ul style="list-style-type: none"> • Mudder Carbon Monoxide Alarm Reported by Which? • Binwo Carbon Monoxide Alarm Reported by Which? • ATZ Saviour Carbon Monoxide Alarm Reported by Which? • X-Sense CO03D Reported by Which? • Aico Ei208 Reported by Which? • DETC-01 Rapex Alert
<p><u>Specific requirements for the US</u></p>	<p>Carbon monoxide alarms must comply with the US standards (UL2034)</p> <p>For more information: https://standardscatalog.ul.com/standards/en/standard_2034</p>
<p><u>Specific requirements for the EU</u></p>	<p>Carbon monoxide alarms must comply with EU safety standard (EN 50291). Proper tests of the alarm must have been performed that should last at least 3 months.</p> <p>For more information: https://ec.europa.eu/eip/ageing/standards/home/sensors-actuators-and-alarms/en-50194-12009_en</p>
<p><u>Specific requirements for AU</u></p>	<p>There is no specific standard in Australia that covers the design and manufacture of CO alarms for domestic premises. However, it is recommended to only list carbon monoxide alarm certified to EN50291 (the European standard) or UL2034 (the US standard).</p> <p>For more information: https://www.esv.vic.gov.au/gas-technical-information-sheets/36-carbon-monoxide-alarms-for-domestic-use/ https://electricalconnection.com.au/should-silent-killer-raise-alarm/ https://www.chaseandtyler.org.au/gas-safety/about-carbon-monoxide-alarms/</p>

**** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.***

9. Christmas Lights

<p>General requirements</p>	<p>Recalled Christmas lights are prohibited on eBay.</p> <p>Examples of recalled Christmas lights:</p> <ul style="list-style-type: none"> • Rapex alert • Rapex alert
<p>Specific requirements for the US</p>	<p>Christmas lights must comply with UL standards.</p> <p>More information: https://industries.ul.com/news/bulletin-decorative-lighting-strings</p>
<p>Specific requirements for the EU</p>	<p>Christmas lights must comply with the Low Voltage Directive and the relevant European standard EN 60598.</p> <p>For more information: http://europa.eu/rapid/press-release_MEMO-09-532_en.htm?locale=en</p>
<p>Specific requirements for AU</p>	<p>Christmas lights must have the Regulatory compliance mark:</p> <div style="text-align: center;">  </div> <p>Please also note that sky lanterns are permanently banned in Australia.</p> <p>For more information: https://www.worksafe.qld.gov.au/injury-prevention-safety/electricity/homeowners-and-consumers/use-safe-christmas-lights https://www.esv.vic.gov.au/technical-information/electrical-appliances-and-equipment/selling-safe-electrical-appliances-and-equipment/ https://www.productsafety.gov.au/bans/sky-lanterns</p>

** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.*

10. Condoms

<u>General requirements</u>	Condoms are medical devices and must be sold in a proper packaging. They must be listed on eBay with its box and its instructions. Condoms without a proper box are globally prohibited on eBay.
<u>Specific requirements for the US</u>	Condoms intended for sale or distribution within the US must be conform the appropriate ISO standards. <u>More information:</u> https://www.greencondom.club/blog/2017/11/25/condom-manufacturing-whats-behind-the-certifications https://www.fda.gov/MedicalDevices/ucm107076.htm
<u>Specific requirements for the EU</u>	Condoms intended for sale or distribution within the European Union must carry the CE mark. <u>More information:</u> https://www.greencondom.club/blog/2017/11/25/condom-manufacturing-whats-behind-the-certifications
<u>Specific requirements for AU</u>	Listings of condoms must include the ARTG Licence ID from the Australian Register of Therapeutic Goods . <u>More information:</u> https://www.tga.gov.au/behind-news/regulation-medical-devices

** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.*

11. Bean bags

<p><u>General requirements</u></p>	<p>Bean bags must be properly labelled, must meet the local safety standards and must not have been recalled.</p>
<p><u>Specific requirements for the US</u></p>	<p>Recalled bean bags cannot be listed.</p> <p>Example of recalled bean bags:</p> <p>https://cpsc.gov/Recalls/2018/comfort-research-recalls-bean-bag-chair-covers-due-to-risks-of-entrapment-suffocation</p> <p>https://www.cpsc.gov/Recalls/2015/ace-bayou-reannounces-recall-of-bean-bag-chairs</p>
<p><u>Specific requirements for the EU</u></p>	<p>The European Union’s General Product Safety Directive applies to beanbags. It states that all products marketed in Europe must be safe to use.</p> <p>Bean bags subject to a RAPEX alert cannot be listed.</p> <p>For more information:</p> <p>https://www.cbi.eu/market-information/home-decoration-textiles/poufs-beanbags/europe</p>
<p><u>Specific requirements for AU</u></p>	<p>Bean bags must comply with the mandatory requirements from the Consumer Goods (Bean Bags) Safety Standard 2014.</p> <p>More information:</p> <p>https://www.productsafety.gov.au/standards/bean-bags</p>

** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.*

12. Other Products

<p>General Requirements</p>	<p>Airbag covers are not permitted on any eBay site. These products are not made available for sale by manufacturers.</p>
<p>Specific requirements for the EU</p>	<p>In the UK, electrical equipments must comply with some specific regulations:</p> <ul style="list-style-type: none"> • Electrical equipment: Essential information for suppliers of electrical equipment: https://www.businesscompanion.info/en/quick-guides/product-safety/electrical-equipment • Electromagnetic compatibility: Manufacturers, suppliers and installers of electronic and electrical equipment must comply with electromagnetic compatibility regulations. More information: https://www.gov.uk/guidance/manufactured-goods-and-electromagnetic-compatibility • Plugs and Sockets Electrical products must be supplied correctly fitted with a fused and approved UK three-pin plug (BS 1363). For more information, visit this page. • General Product Safety For more information: https://www.businesscompanion.info/en/quick-guides/product-safety/general-product-safety-producers
<p>Specific requirements for AU</p>	<p>If you are listing one of these products in AU, please make sure that your product complies with the mandatory safety standards:</p> <ul style="list-style-type: none"> • Bicycles (pedal) The mandatory standard for pedal bicycles is based on the Australian and New Zealand Standard AS/NZS 1927:1998 More information: https://www.accc.gov.au/publications/pedal-bicycles-and-bicycle-helmets-bulletin • Portable swimming pools Consumer Goods (Portable Swimming Pools) Safety Standard 2013 sets out the mandatory requirements for portable swimming pools. More information: https://www.productsafety.gov.au/standards/portable-swimming-pools

** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.*

- **Sunglasses and fashion spectacles**

The Consumer Goods (Sunglasses and Fashion Spectacles) Safety Standard 2017 sets out the mandatory requirements for sunglasses and fashion spectacles.

More information:

<https://www.productsafety.gov.au/standards/sunglasses-fashion-spectacles>

- **Swimming and flotation aids**

The Consumer Goods (Swimming and Flotation Aids) Safety Standard 2017 sets out the mandatory requirements for swimming and flotation aids.

More information:

<https://www.productsafety.gov.au/standards/swimming-flotation-aids>

- **Motor vehicle related products**

If you are listing motor vehicle related products, please make sure that they comply with Australian standards and are properly labelled.

More information:

Guide on mandatory safety standards regarding motor vehicle related products

in **English, Chinese and Vietnamese:**

<https://www.productsafety.gov.au/publication/motor-vehicle-related-products-australian-mandatory-safety-standards>

- **Exercise equipment**

If you are listing exercise equipments, please make sure that they comply with Australian standards and are properly labelled.

More information:

Guide on mandatory safety standards regarding exercise equipment in **English, Chinese and Vietnamese:**

<https://www.productsafety.gov.au/publication/exercise-equipment-australian-mandatory-safety-standards>

Please find [here](#) some other products with guidelines of the relevant mandatory standards.

** This is not an exhaustive guidance and sellers should check our Prohibited & Restricted Items policies along with any applicable local law before listing an item.*