

# eBay for Charity 101: Charity Fundraising on eBay



#### THE POWER OF EBAY

- \$83 billion GMV in 2014
- 800 million listings globally
- 157 million active buyers in 190+ countries
- 25 million active sellers
- 7.7M Facebook followers
- 520K Twitter followers
- \$2,000 sold every second





eBay for Charity connects buyers and sellers with their favorite charities to do some good.

# OVER \$610M RAISED FOR CHARITY GLOBALLY



More than 35,000 nonprofits are currently fundraising on our platform. Visit <u>ebay.com/charity</u> to find and add your favorite charity today.



### PAYPAL GIVING FUND

- Founded in 1999 by nonprofit professionals
- PPGF technology and most assets acquired by eBay in 2011
- eBay's exclusive charity partner in US, UK, Canada and Germany
- Purpose: Raises awareness and support for nonprofits, primarily through the eBay marketplaces and PayPal.

PayPa	Giving Fund Charities	s Donors	More 🗸	Log In	Enroll
	EX ///		r de la		
Reach new o	donors and	benefi	from innov	ative ways	to fundraise.
	PayPal Giving Fund m	akes giving part of	everyday commerce across Pa	ayPal, eBay, and more.	
			Enroll Now		
✓ Access to over 1	00 million customers.	✓ Receive 10	% of every donation.	Analyze your donor and don	ation data.

# We connect donors and charities through PayPal and eBay.

Charities enroll Donors give We collect donations We pass on 100% Charities enroll in PayPal Donors contribute to their Leveraging the world-class PayPal Giving Fund We connect donors and charities through PayPal and eBay.

Charities enroll	Donors give	We collect donations	We pass on 100%
Charities enroll in PayPal Giving Fund to access more than 100 million potential donors.	Donors contribute to their favorite causes through giving programs on PayPal, eBay, and more.	Leveraging the world-class security of PayPal, PayPal Glving Fund collects donations and provides tax receipts.	PayPal Giving Fund delivers donations, in full, to charities' PayPal accounts. Charities can view their donations and supporters on the PayPal Giving Fund site.
Charities enroll in PayPal Giving Fund to access more than 100 million potential donors.	Donors contribute to their favorite causes through giving programs on PayPal, eBay, and more.	Leveraging the world-class security of PayPal, PayPal Giving Fund collects donations and provides tax receipts.	PayPal Giving Fund delivers donations, in full, to charities' PayPal accounts. Charities can view their donations and supporters on the PayPal Giving Fund site.

## eBay for Charity: POWERING GIVING

- Since 2003, eBay for Charity has enabled the eBay community to raised over <u>\$600 Million</u> for nonprofit organizations. <u>\$91M</u> of that was raised in 2014 alone!
- 35,000+ nonprofits actively fundraising on the platform
- Allowing consumers, nonprofits, celebrities & brands to raise charitable funds on eBay by:
  - Shopping
  - Selling
  - Direct donations

Funds Raised through eBay for Charity

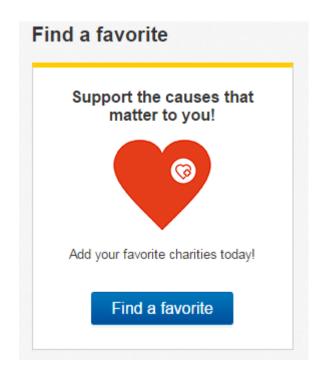
- \$63M in 2011
- \$69M in 2012
- \$85M in 2013
- \$91M in 2014



### HOW IT WORKS: FOR BUYERS

There are many ways for eBay buyers & sellers can support their favorite charities when they shop on eBay.

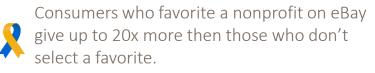
- Identify a favorite charity
  - Nothing to buy or sell!
- Shop listings with a blue & gold ribbon
  - 10 to 100% of the proceeds go to charity
- Sell for charity
  - Users benefit their charity of choice
- Donate during checkout
  - Displayed to 90% of all buyers in checkout

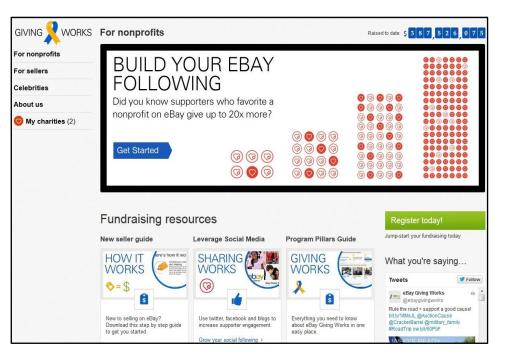


#### WHY SIGN UP?

100% of funds raised are delivered tononprofits by PayPal Giving Fund. Thanks toeBay Inc. for underwriting the operating costs!

- Charity listings on eBay have up to 30% higher chance of selling
- Charity listings on eBay sell for between 2-6% higher prices then non-charity listings





#### VALUE PROPOSITION

All participating nonprofits are tax deductible & meet program guidelines and standards PayPal Giving Fund collects IRS 501(c)3 letter (or equivalent) and vets organizations.

#### Charity listings display benefiting nonprofit and donation percentage

Buyers see the charity ribbon and nonprofit's mission statement in each eBay listing.

#### Ensure sellers make their donations as promised and receive tax receipts

Sellers give PPGF permission to charge the donation to their eBay payment method on file automatically if they haven't proactively paid donations. Tax receipts are available in sellers' Donation Accounts.

#### PayPal Giving Fund delivers all donations to the designated nonprofits

PPGF maintains nonprofit banking information and delivers donations via monthly EFT distributions.

# HOW IT WORKS

#### PROGRAM PILLARS



COMMUNITY SELLING



**DIRECT SELLING** 



DONATE NOW



GIVE AT CHECKOUT

L



# HOW IT WORKS: FOR SELLERS

Relay for Charity ribbon is a signal of trustworthiness and reputation for prospective buyers.

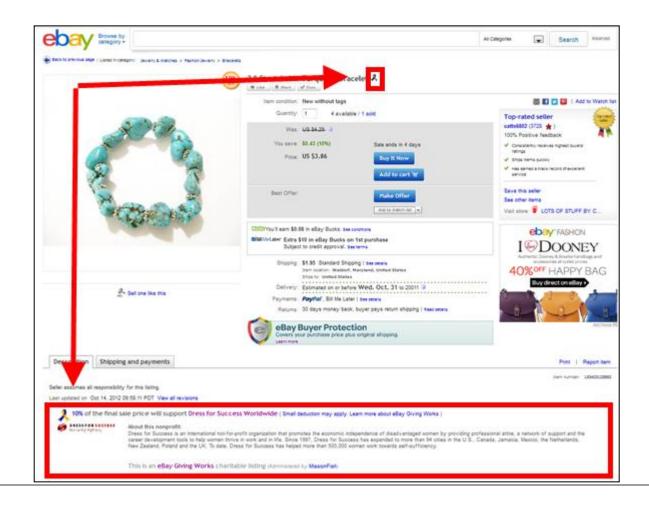
## DONATE TO CHARITY & IMPROVE THE CHANCES YOU'LL SELL



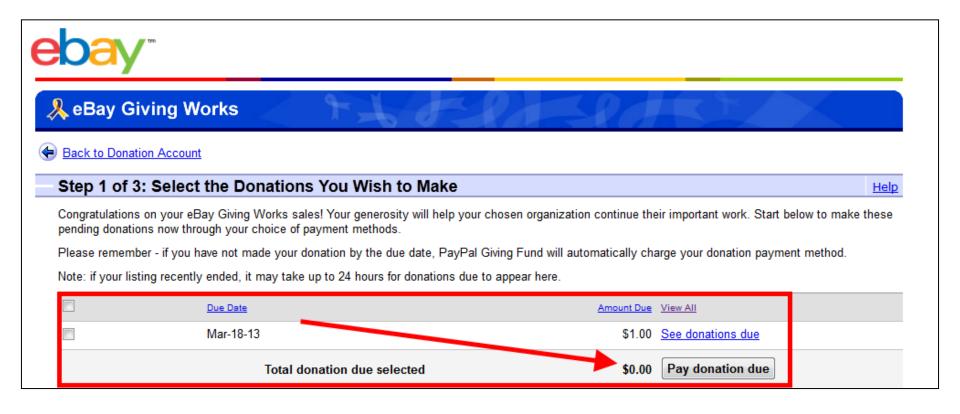
Sellers donate 10-100% of their eBay sale to their favorite nonprofit

Choose how you'd like to sell your item Add or remove options   Get help
Get ideas about pricing by searching completed listings.
Online Auction Fixed Price
i List Auction-style free with any start price. Plus add a Buy It Now for free. Learn more
<ul> <li>* Starting price (see listing fees) </li> <li>Buy It Now price (see listing fees) </li> <li>\$</li> </ul>
* Quantity       1     item
Duration ② 7 days
<ul> <li>eBay Giving Works</li> <li>Donate 10-100% of your sale to your favorite nonprofit and eBay will give you a credit on basic selling fees for sold items. A donation of at least \$1.00 is required if your listing sells (does not apply to Direct Sellers).</li> <li>I do not wish to donate at this time</li> <li>A DC Central Kitchen</li> <li>Camp Daybreak</li> <li>Susan G. Komen for the Cure-Global Headquarters</li> <li>Or, select another nonprofit you love</li> <li>Donation percentage</li> <li>25%</li> </ul>

Charity listings display the ribbon and Giving Bar



After the sale ends, sellers pay their donation to PPGF through their eBay Donation Account. They can actively pay the donations or wait four weeks for PPGF to collect the donation automatically.



PayPal Giving Fund processes the donation, distributes tax receipts, and pays the donation to the nonprofit in the monthly donation payout.

Home > My eBay > Donation Acco	unt		
My eBay	ante de la mo		
Activity Message	Account	t Applications 🚥	
🚴 Ba) Giving	Works		Administered by MissionFish
Donation Account	My Summa	iry	Help
My mmary eBay Giving Works Sales:		eBay users like you have raised \$274,256,607 for 21,721 nonprofits. Throughout September 2012, eBay Giving Works users donated nonprofit received \$101,329.	d \$651,715 to 4,775 nonprofits
<ul> <li>Donations Due</li> <li>Donation History &amp; Tax Receipts</li> <li>Donation Payment Method</li> </ul>		ou have a donation due complete your donation for the eBay Giving Works items you have sold, or MissionFish will collect it on Nov-05-12.	
Give at Checkout:	eBay Giving	Works Announcements	
<ul> <li>Checkout Donation History</li> </ul>		all Children's Fund says Thank You to the eBay Community. NEW	
Preferences:	Support a Fe	eatured Nonprofit	
My Favorite Nonprofits     Share Contact Details	Choose a Fea	atured Nonprofit to support or see your Favorite Nonprofits.	
More Ways to Give	• min	Feeding America	
<ul> <li>Shop to Support</li> <li>Give at Checkout</li> <li>Donate Now</li> </ul>	৩ খ্যা	The Humane Society of the United States	
	0 📫	American Red Cross	
Related Links			
eBay Giving Works	0 👫	Team Rubicon	

See the example below for a breakdown of a Community Seller donation. PPGF does not take a deduction for donations.

Final sale price:	\$12.00
Donation Percentage	35%
PPGF Deduction	0%
Donation Amount	\$4.20*

#### Net to Nonprofit

\*Community Seller will be rewarded by eBay with a credit of \$0.70 (35% of their eBay fees), in addition to a tax receipt.

\$4.20

\*Seller is responsible for PayPal fees.





## HOW IT WORKS: FOR CHARITIES

eBay for Charity makes it easy and exciting for charities to raise money and engage their supporters when they shop on eBay.

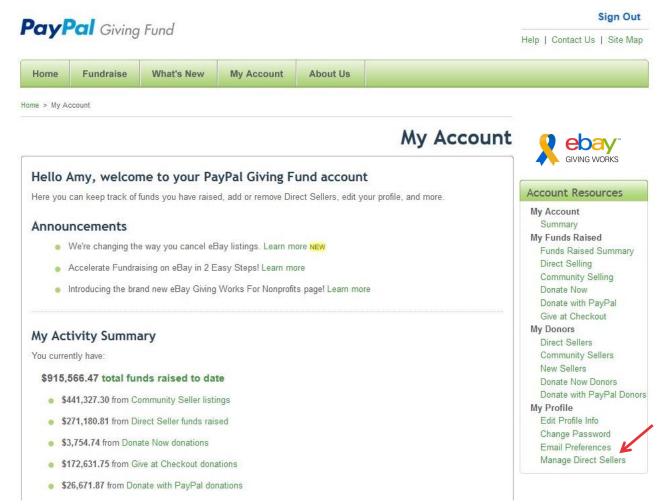
- High Profile Charity Auctions
  - Up to 200 auctions each year
  - Full marketing support
- Live Events
  - Managed by partner agencies
- Direct Selling
  - Charities sell their own items
- Featured in Checkout
  - Displayed for one week
  - Requires charity marketing commitment





#### Just a few of the exciting celebrity auctions of 2014

Nonprofits sell on eBay & 100% goes directly to nonprofit; PPGF does not collect the donation.



Nonprofits sell on eBay & 100% goes directly to nonprofit; PPGF does not collect the donation.

Home > My Account > Edit	My Profile > Manage Direct Sellers			
·		Manage Direct	Sellers	
pays you directly. Cli	ck here to learn more about h	U U U U U U U U U U U U U U U U U U U	e the buyer	Account Resources
You have authorized t	the following Direct Sellers to s	ell on your behalt:		My Account
eBay User ID	eBay Seller Name	Date Added		Summary My Listings
-> arc-am	Vicky Anson	2011-11-10 15:23	Remove >	Open Listings Cancelled Listings
-	ect Seller to your t Seller to your account, you w	account ill need to know the Direct Seller's eBay User ID and pa	ssword.	Live & Recently Closed Sold Unsold Find a Listing
After you click the Seller's eBay acco	"Go" button, you'll be taken in	ct Seller that I would like to add a new window to an eBay page asking you to sign in to e User ID and password, you will be redirected back to N o your account.		My Funds Raised Funds Raised Summary Direct Selling Community Selling Donate Now Donate with PayPal My Donors Direct Sellers
		h a special charity ribbon icon, and information about yo	our	Community Sellers New Sellers Donate Now Donors Donate with PayPal Donors
<ul> <li>You do not receive applicable.</li> </ul>	e an email notification when a [	Direct Seller lists an item, and the donation minimum is	not	My Profile Edit Profile Info Change Password
<ul> <li>eBay will donate b</li> </ul>	back to you all insertion and fin	al value fees for Direct Seller items that sell.		Email Preferences Manage Direct Sellers

Charity listings display the ribbon and Giving Bar

		FREE Harry Potter and the Goblet of Fire (Book 4) J.K. Rowling, Mary Sr. Pro	*
		Item condition: Good	📓 🖬 💟
		Time left. 100 0	
	Larg Dattor	Quantity: 1 2 available / 10 sold	Top-rated seller
	DWS I AUG		goodwillexpress (81937
	GOBLET OF FIRE	Price: US \$4.99 Buy It Now	99.8% Positive feedback
	FILESS PAL	Add to cart 🗑	<ul> <li>Consistently receives high ratings</li> </ul>
			<ul> <li>Ships items quickly</li> </ul>
		Add to Watch list 💌	<ul> <li>Has earned a track record service</li> </ul>
		Ender You'll earn \$0.10 in eBay Bucks. See conditions	Save this seller
		BillMeLater Extra \$10 in eBay Bucks on 1st purchase	Save this seller See other items
		Subject to credit approval. See terms	Visit store: 🚺 GoodwillE
	J. K. ROWLING	Shipping: FREE Economy Shipping   See details Item location: San Francisco, California, United States	_
		Ships to: Worldwide See exclusions	Shop any
		Delivery: Estimated between Tue. Oct. 30 and Mon. Nov. 12	
		Use Expedited Shipping to get it by Nov. 1 @	Anytime
		Payments: <b>PayPa</b> , Bill Me Later   See details Returns: 30 days money back, buyer pays return shipping   Read details	
	A Sell one like this		
		eBay Buyer Protection	
		Covers your purchase price plus original shipping.	
			provider may charge me fo
Description	Shipping and payments		P
l 🔶			Item n
eller assumes all	responsibility for this listing.		
st updated on C	Oct 19, 2012 14:19:45 PDT View all revisions		
👤 100% o	of the final sale price will support Goodwi	II Industries of San Francisco, San Mateo and Marin Counties ( Small deduction may apply. Learn	more about eBay Giving Works
	About this nonprofit:		
	We create solutions to poverty through	the businesses we operate.	
Good	This is an eBay Giving Works	charitable listing (Administered by MissionFish)	
SAN FRANCISCO   SAN		Chan raute tracing (Aunithistered by MissionFish)	

See the example below for a breakdown of the transaction. PPGF does not take a deduction or process Direct Seller donations.

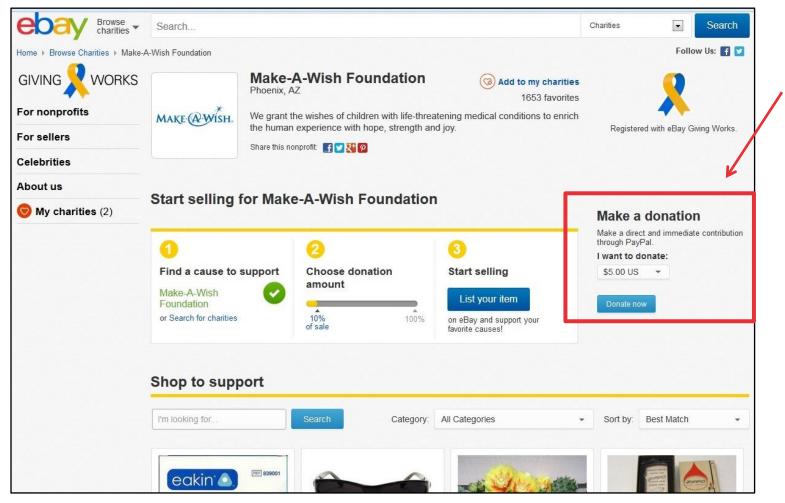
Final sale price:	\$76.00	Manolo Blahnik Brown Suede Leather Slingback
eBay fees collected	- \$8.02	Item condition: Used Ended: Mar 03, 2010 18:01:31 PST
(may vary)		Bid history: 11 bids
eBay fees credited	+ \$8.02	Winning bid: US \$76.00
Net to Direct Seller	\$76.00	Shipping: <b>\$10.35</b> Standard Flat Rate Shipping Service See all details Estimated delivery time varies.
		Returns: 7 day merchandise credit, buyer pays return
PayPal fees		👤 100% of the final sale price will support Goodwill Industries of San Francisco
(with charity rate)	- \$2.50	more)
		About this nonprofit: We create solutions to poverty through the businesses we operate.
Final Net	\$73.50	GOODWILL INDUSTRIES of San Traction, San Hara & Multi Counter
	Ş73.50	This is an <b>eBay Giving Works</b> charitable listing



# **DONATE NOW**

#### DONATE NOW

PayPal users make immediate cash donations





# **GIVE AT CHECKOUT**

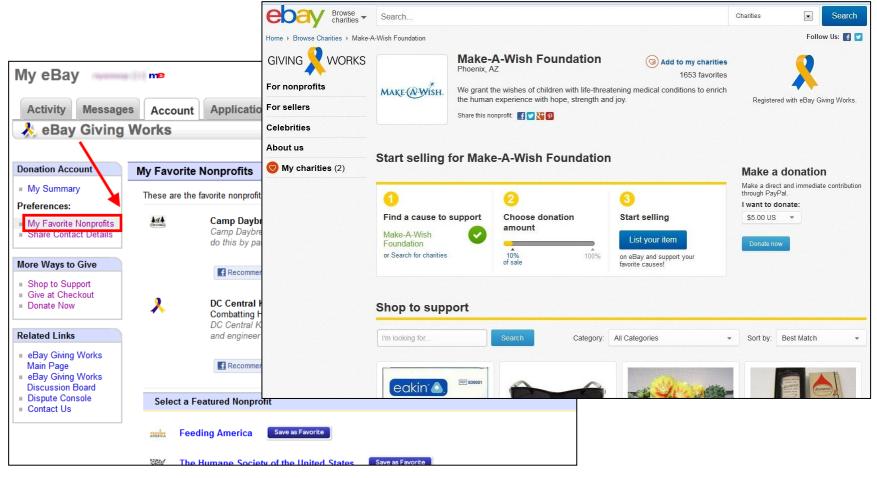
## **GIVE AT CHECKOUT**

Buyers give \$1 or more to a nonprofit when purchasing an item on eBay

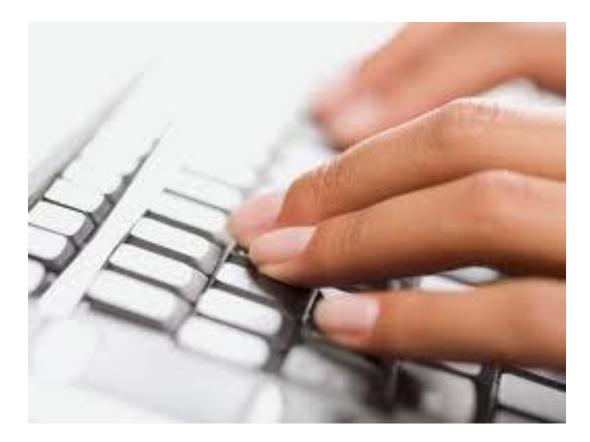
You're almost done! Until you comple	ete checkout, another eBay user may buy this item.	
Checkout: Confirm order	To buy more items add to cart	How do you blue our new checkout Tell us what you think
A Ship to	Pay with	Total: \$27.55
	PayPal - Conit went to pay with PayPal?	Covered by tillay Bayer Protection
	elony nucleare	PayPal shotps.@pretcom
( Change shipping address )	{ Unitals or log in the Paulhal }	Payment method Change PayPar Balance \$23.00 USD JPMORGAN C. + 8548 \$4.55 USD
🛓 ford_warnip 🔯 Add measage		Beckup Ville x-3671 •
Ford Warriors in Pink - 2005 Wove One Size	n Scarf - Multicolored - Qter 1 \$20.00	Use Bill Me Later* to get S18 back and more time to pay Judget to well approach and even S7
CA sales tax	+\$1.60	factorizations Dama Stream
Expedited services - \$5.95 (cDPS Proonly Mail Paction Plat Rate Envelo Est, delivery between Tuie, Oct. 22 - The, C		Confirm and pay
Add a donation to Bright Piek. 7	Donation amount 51.00 -	
	revention workshops for women by Bright Pink.	
	Have a redemption code	
	Apply	
	185 - Could da	
	Total: \$27.55	

## **GIVE AT CHECKOUT**

Buyers ensure their favorite nonprofit will display in Checkout by adding the nonprofit as a favorite either in their Donation Account or through the nonprofit's eBay Giving Works page.



#### Register for a PayPal Giving Fund account



Register for PayPal Confirmed Charities and PayPal Giving Fund



Step 1: Register with PayPal Confirmed Charities: <u>https://www.paypal.com/charities/getstarted</u>

Step 2: Receive an email after 3 business days with a link to register with PayPal Giving Fund. <u>https://www.paypal.com/givingfund/</u>

\*Contact PayPal customer support about PayPal Confirmed Charities enrollment: https://www.paypal.com/cgi-bin/webscr?cmd=xpt/Help/general/TopQuestion9-outside

Register for a eBay account



**Step 1:** If you don't have an **eBay account** and plan to sell items that benefit your nonprofit, go to <u>www.ebay.com</u> and click <u>register</u>.

**Step 2:** If you plan to sell items as a Direct Seller, register for a **PayPal Nonprofit account**. Go to www.paypal.com/nonprofit, and click <u>Sign up</u>.

**Step 3:** Link your accounts. Login to your **PayPal Giving Fund account**, click on Manage Direct Sellers, and follow the prompts to add your eBay account.

# ENGAGING YOUR SUPPORTERS

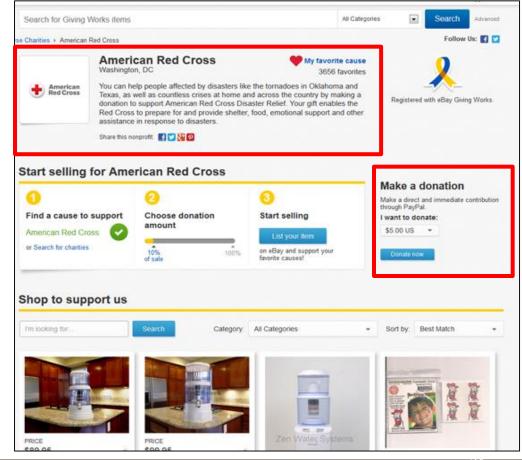
#### ENHANCE YOUR NONPROFIT PAGE

#### Encourage your supporters to Shop, Sell, and Donate!

In your PayPal Giving Fund account make sure to:

#### Upload your logo Add a mission statement

- Request a vanity URL for your page from eBay – i.e., <u>www.ebay.com/yourorganization</u>
   -- which you can promote through social media and marketing collateral.
- Create a free QR code for your "Donate Now" button! Copy the URL for your DN button in your browser on your nonprofit page, and go to <u>this site</u> (or another trusted site) to create the QR code. You can then include the code in print ads, marketing collateral or at live events so people can scan it and donate directly to your organization.



#### FAVORITE A NONPROFIT

Consumers who favorite a nonprofit on eBay give up to **20x** more at Checkout then those who have not selected a favorite Nonprofit

- Visit the "For Nonprofits" page on eBay Giving Works to download your customized "Follow Us on eBay" button. You can add the button on your website, share via email and social media
- Purchase a few eBay gift cards in a range of price points and run a contest to increase your eBay followers. Get the word out to your supporters via your website, email newsletter and social channels.
- Raffle off a cool item or experience (i.e. Signed Guitar or Tickets to a local Game) to anyone who follows you on eBay over a certain amount of time. Work with the celebrity donor to promote the raffle through social media.



Goal: Increase the number of supporters who list items to support your organization on eBay

Host an "eBay Selling Event!" for your supporters!

Ask a supporter who donates to you by selling on eBay to lead the event Find a location that is wifi-enabled Promote the event to your local supporters through email and Facebook. Include raffle items to reward those who attend the event and listed items

Ask them to bring:

- Items to sell on eBay
- A laptop
- A potluck dish to share with others



Goal: Increase the number of direct selling listings for your organization

Fundraise by selling on eBay!

Don't forget, eBay credits fees for charitable sales!

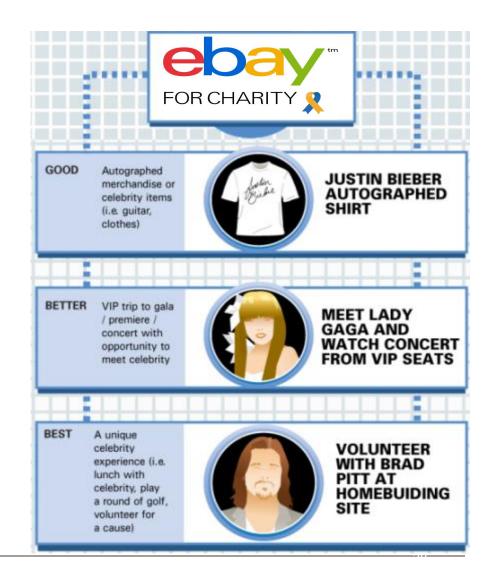
- Create an eBay challenge: ask employees to sell directly for your organization. Keep track of who is leading and offer a monthly prize.
- Clean out the closets! Sell your in-kind donations.
- Market eBay listings through your social media network and newsletters. Reach out to local TV, national newspapers, magazines, etc.

#### CREATING A CHARITY AUCTION

- 1. Plan your auction
- 2. Solicit items to sell
- 3. List your item for sale
- 4. Spread the word
- 5. Wrap it, ship it, and assess it

Reach out to your celebrity supporters!

Unique experiences sell well on eBay, like shopping with a supermodel, touring the town with the mayor, lunching with a CEO. The bigger the name, the bigger the interest and the larger the donations.



### SOCIAL MEDIA

Link supporters to your nonprofit page so that they can start shopping, selling and donating on your behalf.

Let your Facebook community and Twitter followers know that they can support you on eBay by buying your listings or selling on your behalf.





Salvation Army NOVA @SalArmyNOVA The first #SalvationArmy @eBay store is open for business! bit.ly/xp0PbG #ebay #thrifting





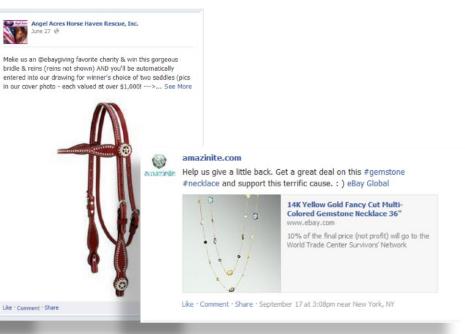
Noah's Light @NoahsLight

We've got items up on eBay again! You can sell items with us as well!! donations.ebay.com/charity/charit... #ebaygivingworks

Followed by It Magazine
View summary

♠ Reply 13 Retweet ★ Favorite \*\*



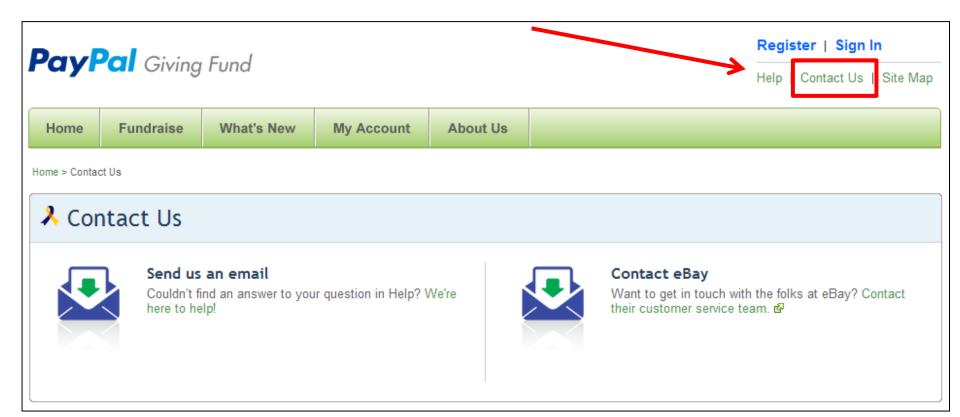


# CONTACT US

## QUESTIONS & CONTACTS

PayPal Giving Fund				Register   Sign In Help   Contact Us   Site Map	
Home	Fundraise				
Home > Help					
⊁ Hel	þ				
<ul> <li>How</li> <li>Why of e</li> </ul>	es eBay own PayP v do I contact Payl y do we need to ge Bay Giving Works a <b>all FAQs &gt;&gt;</b>	Pal Giving Fund? et certified by PayPa	I Giving Fund to be p		<ul> <li>Getting Started</li> <li>How to register with PayPal Giving Fund</li> <li>Introducing PayPal Giving Fund, eBay and eBay Giving Works</li> <li>Community Selling and Nonprofit Direct Selling comparison</li> <li>See all questions about getting started &gt;&gt;</li> </ul>
Recei	ving Donatio	ons		Т	Turn in-kind Donations into Cash
<ul> <li>When we deliver donations</li> </ul>			<ul> <li>The lifecycle of a Nonprofit Direct Seller listing</li> </ul>		
Donation refunds			Guidelines for Nonprofit Direct Selling		
	-	nity Seller donation oout receiving dona	ations >>		<ul> <li>Before the listing starts</li> <li>See all questions about turning in-kind donations into cash &gt;&gt;</li> </ul>

## QUESTIONS & CONTACTS





www.ebay.com/fornonprofits



www.facebook.com/eBayforCharityUS



@eBay4CharityUS

# THANK YOU!